



Know Before You Go

Music in the Mountains is a classical music festival that has various venues in and around Durango, Colorado. We have tried to address various questions to make your experience with us thoroughly enjoyable.

VENUES

Durango Mountain Resort hosts the sight of the Music in the Mountains festival tent. The tent has seating for 551 patrons and is truly the essence of our music festival. Due to the location of this seasonal structure, most of the following information pertains to this venue.

Community Concert Hall is located on the campus of Fort Lewis College. This beautiful concert hall holds more than 600 people and is the host to many events and concerts in Durango.

Roshong Recital Hall is located in Jones Hall at Fort Lewis College. This venue hosts the majority of our conservatory concerts. It has 130 seats and is general admission.

Glacier Club is located at 18 miles north of Durango on Hwy 550 just a few miles before Durango Mountain Resort. This venue is used for smaller events, seating around 100 patrons. Intimate concerts here are truly spectacular in sight and sound.

St. Columba Church is located just a few blocks north of historic downtown Durango. The acoustics in this beautiful church are an incredible place to enjoy classical music.

Rotary Park is located on the Animas River, two blocks from historic downtown Durango. This community park hosts 'Family Festivo,' our free family-oriented concert.

First National Bank of Durango offers a free noon concert in their open lobby. Located downtown, this venue is a great place to stop and enjoy the middle of your day.

For more information, including directions and concert dates please go to,
www.musicinthemountains.com

Where is the Festival Tent and how far is it from Durango, CO?

Music in the Mountains festival tent is located at Durango Mountain Resort, about 30 miles north of downtown Durango on US Hwy 550. The tent is at the base of the ski area, elevation 8,793 ft. / 2,680 m. Allow extra time for driving up to the ski area, enjoying the scenery, parking, walking to the tent, and being ushered to your seat.

Where do I park?

As you enter Durango Mountain Resort, follow the drive until you see large *Music in the Mountains* signs directing you to the parking areas. There are several parking areas near the plaza of the ski village. Drivers may drop-off passengers at the plaza area and park in designated areas. For those needing assistance walking to the tent, a golf cart continuously picks up and drops off patrons at the tent. We have special needs valet parking available at the drop-off area. Several volunteers will be available at the parking areas to assist, direct, and answer parking questions. *There is a special needs parking area with very limited parking. Please call the festival office 48 hours in advance (970-385-6820) in order to gain access to this area. Parking passes are required.*

What should I wear?

Casual wear is entirely appropriate for concerts held at the tent. “Durango dressy” encompasses wearing a dress, skirt or slacks for women; sports coat, shirt, or a sweater for men. A jacket, sweater, or a light wrap is usually needed for evening concerts, since temperatures cool significantly in the evening. The tent remains a comfortable temperature. Summer rain showers are very common, and the weather can be entirely different on the mountain than in town. Walking to the festival tent from the parking area requires walking across the plaza, up a set of stairs, and continuing up a paved foot path to the entrance of the tent, therefore, we recommend wearing comfortable shoes.

For concerts held at the Festival Tent, can I buy a ticket at the tent?

Tickets are available for purchase on-line or at the downtown Festival Office, or by calling us at 970.385.6820 *until noon on the day of the concert.* They can also be purchased until noon, on the day of the concert, at the Durango Mountain Resort ticket office. If seats are still available they can be purchased at the Festival Tent, one hour prior to the concert

If I buy tickets on-line or by phone, where do I pick up my tickets?

Tickets can be picked up at the Festival Office located at 1063 Main Avenue, downtown Durango. Tickets may also be picked up at ‘Will-Call’ one hour prior to the concert.

Are there chairs in the tent? What are the best seats?

There are chairs with seat numbers inside the tent. Ushers are at both entrances and will assist you to your seat. All seats are good and relatively close to the stage since it is a small setting. Seating preferences can be handled by Festival Office staff in person, by mail, or by phone. Our seats are made of a hard plastic, although seat cushions are attached for added comfort and warmth.

May I sit outside the tent and listen?

Grass Pass- The lawn area outside the Festival Tent is enclosed during concerts and events. The purchase of a ‘Grass Pass’ or a concert ticket is required to be in the enclosed lawn area. Grass passes can be purchased at the tent one hour prior to the

concert. Passes are \$ 5 each, children 15 and under are free. It has no cover for inclement weather, and there are no refunds. *The musicians on stage are not visible and softer music may not be heard.* Bring your own chairs, blankets and umbrellas. Outside food and alcohol is permitted in the area. Come and enjoy the sounds of music while enjoying the sights of the San Juan Mountains!

Due to private functions, the lawn area will be closed off and Grass Passes will not be available for purchase on July 20 and July 23, 2011.

May I bring my dog to concerts?

Dogs are not allowed in the Grass Pass area or inside the tent. Only service animals are allowed.

Are concerts suitable for children?

Children are wonderful and they should all be exposed to symphonic music. However, small children, younger than six, just do not enjoy sitting quietly for two hours. The layout makes it difficult to remove a restless child without disturbing the entire audience. Music in the Mountains has a family-friendly free event, Family Festivo, on July 26th, 11 a.m. – 2 p.m. in Rotary Park. Consult the website or call the office for details. There are also 2 free Workshops for kids at the Festival Tent. Mambo Kings Workshop-Wednesday, July 13th, 3-4 p.m. and 3 Twins Broadband Workshop-Friday, July 29th, 3-4 p.m.

Are there bathrooms?

We offer several options. We have executive portable bathrooms on the north (right) side of the Festival Tent. They are flush portable toilets and are equipped with a running water sink, lotion hand soap, paper towels, mirror, shelf and coat hook, gender indicators, and motion detector light inside each unit. Just down from the tent is Purgy's Restaurant/Lodge. They have ADA bathroom facilities and locations are clearly marked.

May I take pictures of the concert?

Picture taking or audio recording of any kind is not permitted.

How long do the concerts last?

Full orchestra concerts usually last approximately 2 hours, with a 15 minute intermission. Chamber concerts are somewhat shorter.

Can you accommodate persons with disabilities?

There are areas in the tent that can accommodate wheelchairs and persons with special needs. All special needs seating is handled by the Festival Office staff, please call 970-385-6820 for assistance with ticket purchases and seat selection. The festival tent is staffed with emergency personnel at all times. If attention is needed, please notify a staff member or volunteer immediately.

What if it rains?

Mountain showers in Colorado are common in July and August. They are often short in duration and are not a problem inside the tent. You may wish to bring an umbrella and wrap for walking to and from your car.

Do I need a flashlight?

There are lights along the pathway to guide patrons back to the parking areas, which are also lighted. Ushers and volunteers are also along the pathway with flashlights for additional light. It never hurts to have one handy, though!

Will you issue a refund if I am unable to attend?

Regrettably, we cannot make refunds or exchanges on any ticket purchases.

What discounts do you offer?

We offer a 10% discount when 4 or more tickets are purchased to 4 different concerts. They must be purchased at the same time for the discount to apply.

What is available for purchase at the Music in the Mountains Store/Concession?

Each year concession items differ. This year, we will have tote bags, fleece jackets, stainless steel water bottles, CD's, coffee mugs and much more.

Will food and refreshments be available?

We offer a cash bar inside the Festival Tent. Complimentary coffee is available throughout the evening and is self-serve. See below dining options.

Where can I eat before or after a concert?

There are several dining options in and around the resort area:

Purgy's at Durango Mountain Resort (970-385-2121) located just steps from Music in the Mountains festival tent. This beautiful restaurant has indoor or patio seating, offering nightly specials on concert nights. A lighter-fare menu of gourmet sandwiches, wraps, and pasta is served daily from 2:30 - 9 p.m. An enticing dinner menu is served beginning at 5 p.m. daily, reservations are recommended.

Bears Bar is outdoors next to the festival tent and serves burgers and sandwiches daily from 11 a.m.-2:30 p.m.

Village Market and Deli (970-385-2116) offers custom picnic baskets to enjoy on the lawn outside the festival tent and is located across the Plaza from Purgy's.

Sow's Ear (970-247-3527) is located in the Silver pick Lodge about a mile south of the main entrance to Durango Mountain Resort. Breathtaking views from every table and

superb dining options are offered. Hours are 4 p.m. - 9 p.m. daily, but stay open late when Music in the Mountains has concerts at the Festival Tent at Durango Mountain Resort. They will have *extended* hours on July 13, 17, 28, 29, and 31, 2011.

Due to private events, they are *not open* July 16, 23, and 30, 2011.

Last Run Grille-Pub-Café at Purgatory (970-247-1215) is located a few hundred yards north of the Durango Mountain Resort entrance on US Hwy 550. Choose quiet dining, patio, or Sports bar seating. Serving breakfast, lunch, and dinner, Wednesday - Sunday. Hours are 7:30 a.m. to 10 p.m.

Concert Etiquette

Although Durango is a small mountain town, the musicians and musical offerings are world-class. Music in the Mountains patrons abide by these well-established international guidelines:

- Arrive and take seats before the performance is scheduled to start. Allow plenty of time for travel, Will-Call, restroom stop, food and beverage purchases etc.
In accord with standard concert practice, latecomers will be held in the back by ushers until an appropriate break in the music, i.e., the end of a movement or a work, to take their seats.
- Enter and exit your seat only between selections. If possible wait until the audience is applauding before moving.
- Cell phones, pagers, watch alarms and the like should be turned off for the duration of the concert.
- Do not talk or whisper during a performance, even during the breaks between movements.
- Do not fiddle noisily with programs during performance.
- If you have a cough or scratchy throat, please bring throat lozenges and/or bottled water with you.
- Hats should be removed since they block the view of the stage.
- Always applaud the concertmaster and the soloists when they come to the stage. It is customary to applaud when the conductor first comes out on stage. He will bow to acknowledge your applause and the concert will begin.
- The program will list individual movements, and there is usually a brief pause between each of the movements. Please wait until all movements are complete before applauding. It is nice to allow the last sounds to ring throughout for a few

moments at the end of the piece. Please wait for the conductor to lower his arms to the side before beginning applause.

- Intermissions are short, approximately 15 minutes. Please re-take your seats promptly when you hear the fanfare or when directed by ushers.
- Whistling or yelling is generally considered inappropriate. In some cultures, whistling is equivalent to booing. However, “Bravo” is used for opera and the symphony. Standing ovations are appropriate.
- You may keep your program and/or bring it with you for subsequent concerts. You may leave your program on your chair at the end of the performance for re-use if it has not been written in or damaged.



1063 Main Avenue
Durango, CO 81301
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